

*In the Event of an **ACTUAL** Emergency or Immediate Threat...*

The ROW Watch Reward Program only applies if you identify a situation or condition that helps to avert a pipeline emergency. In the event of an **ACTUAL** pipeline emergency, such as a leak or large fire, take the following action to ensure your safety:

- Leave the area immediately upwind of the suspected leak and warn others to stay away. Vapors from refined petroleum products are heavier than air; seek shelter, moving to a higher location.
- Do not make contact with any escaped product.
- Abandon any equipment being used in the area; do not turn equipment on or off.
- **DO NOT** use a telephone or cell phone, attempt to light a match, start a vehicle engine, turn an electrical appliance on or off or otherwise provide an ignition source in the vicinity of the leak.
- Never drive into a vapor cloud.
- When you are a safe distance from the pipeline, immediately **CALL 911** to report the emergency.
- Then call **Colonial's 24-hour emergency number at 1-800-926-2728** to report the emergency to Colonial personnel.

Need More Information?

To obtain additional information about Colonial pipeline and pipeline emergency response, please contact Colonial's Public Awareness Program Manager at 678.762.2250.

To learn more about the Colonial Pipeline Company, visit our website at www.colpipe.com.



Colonial Pipeline Company
We Move the Energy that Moves America

Right of Way Watch REWARD PROGRAM



A Pipeline Watch Program that Pays!



Colonial Pipeline Company



Help us watch over the pipeline right of way and you could earn a reward!

Colonial's Right of Way Watch Program

Colonial depends on neighbors like you to help us identify instances of potential pipeline damage. Because you live near the pipeline you may “observe” hazardous conditions or threatening activities in progress. You can help prevent pipeline damage by alerting us of potential problems before they become pipeline emergencies.

If you spot a situation on the right of way that may affect the pipeline’s safe operation, report it to Colonial. If your report helps us to avoid a pipeline emergency, you may be eligible for a reward of between \$100—\$500 dollars.

By watching over the pipeline and helping us to maintain its safety you help protect your family and your community ... while earning a reward for being a good neighbor!

What to Watch For



Unauthorized excavation, excavating equipment or digging on the pipeline right of way. If work is authorized, the area will be marked with flags or paint to identify the location of the pipeline. A Colonial representative will be at the work site during any excavation.



Hazardous conditions such as uncovered pipe, sink holes, small fires or trash burning on the right of way. Fencing or structures built on the pipeline right of way are also considered potential hazards to pipeline safety.



Suspicious or threatening activity such as theft of pipeline equipment, unauthorized vehicles parked near the right of way, people acting suspiciously or loitering in places where they should not be, individuals taking pictures/video of pipeline installations, or manipulation of pipeline equipment by non-pipeline personnel.

How to Report an Observation

- If you identify a hazardous condition or unusual or suspicious behavior in the vicinity of the pipeline, **call Colonial’s emergency number at 1-800-926-2728.**
- Provide the Colonial representative with the following information:
 - Your name, location and contact information
 - A description and the location of the potentially hazardous condition or threatening activity observed
 - If reporting a threatening activity, describe what happened, the number of people involved and time of occurrence
 - Provide details, if possible such as a company name on a vehicle, color of the vehicle, description of the individuals involved, type of hazardous condition observed, etc.
- Colonial will dispatch a company representative to the area to investigate the situation and validate your observation.
- If your report helps to mitigate or avoid a pipeline emergency, you will be notified by Colonial that you qualify for a ROW Watch Reward.

Program Guidelines

The award amount will be based on the significance of your observation in helping to avert a pipeline emergency, as determined by Colonial. Typically, rewards range from \$100—\$500.

In order to qualify for a ROW Watch Reward, you must be the first person to identify the hazardous condition or threatening activity.

All rewards are void if the individual making the report is associated with the incident.

Only one reward will be issued per household.